

## Procedure for Getting Assistance for an Unhoused Individual

If an individual is parked in front of your property without moving for more than 3 days, and/or has set up a place to sleep on an ongoing basis, here is how to connect them to services:

Submit a request through LAHOP at <https://www.lahsa.org/portal/apps/la-hop/request>  
You will receive a LAHSA Request ID # by return email.

Send an email to West LA Homeless at [info@WLAH.info](mailto:info@WLAH.info) with the LAHSA Request ID #.  
They will coordinate with LAHSA and the CD5 outreach team, Matthew Tenchavez ([matthew.tenchavez@lacity.org](mailto:matthew.tenchavez@lacity.org)) and Loren Jackson ([loren.jackson@lacity.org](mailto:loren.jackson@lacity.org)), to connect the individual to services.

Please note, it is not a crime for an unhoused person to come into the neighborhood. If you observe anyone committing a crime, then you should call the LAPD and/or Cheviot Hills HOA's security service (APS) for assistance. Their number is 310-606-2727, option 2 should take you to the patrol car.