

Procedure for Getting Assistance for an Unhoused Individual

If an unhoused individual is parked in front of your property for more than 3 days, or you if you observe a tent or an occupied vehicle, you may connect the occupant to services by following this procedure to get them the help they might need:

Submit a request through LAHOP at <https://www.lahsa.org/portal/apps/la-hop/request>
You will receive a Request ID # by return email.

Send an email to CD5 Outreach Team Member Matthew Tenchavez (matthew.tenchavez@lacity.org) with a copy to field deputy, Vanessa Saldana (vanessa.saldana@lacity.org) for further follow up. Be sure to include the LAHSA request ID #.

Ideally this person will be contacted in person and offered services (safe parking lot, a place to stay, etc).

Please note, it is not a crime to be unhoused. If this person is committing a crime, you can reach out to the Post Alarm Dispatcher for assistance at 626-254-2975.